

## **Is there a weight limit on the REVIVE dropper post?**

Our REVIVE has a maximum rider weight limit (fully equipped) of 115kg.

## **Can I use other remotes than BikeYoke?**

All our posts work with any other dropper remote as long as it allows clamping the wire on the remote end.

To provide full return speed and smooth drop feel, your remote should have a least 10mm of cable pull for REVIVE, REVIVE MAX and DIVINE and at least 5mm of cable pull for DIVINE SL and Rascal.

## **Can I mount saddles with carbon rails and/or high-oval rails to my post?**

Yes, go ahead! Our DIVINE and REVIVE droppers are compatible with standard 7x7mm and oval rails 7x9mm made from carbon or alloys.

## **Can I lift my bike on the saddle, or will anything inside the post get damaged, when I pull on the saddle?**

Other posts may suffer damage by doing so. Your REVIVE dropper will be OK because you can reset the hydraulic circuit. However, you should avoid intentionally pulling out the telescopic upper part with too much force.

Lifting the bike by the saddle is usually no problem, though.

## **How often do I need to use the reset-function of REVIVE?**

Use your reset function only, if your post starts to get springy. Normal riding does usually not cause the post to become springy. The post can become springy, if you transport or store it upside down or laying horizontally. Also you should reset your post after you first receive it or after first installation. In very rare cases you might need to repeat the reset procedure to achieve a 100% reset.

## **Will you have spare parts for REVIVE?**

We will have all important spare parts available in our online shop and at our distributors for reasonable pricing. This includes bushings, seal kits, pins, bolts, saddle clamps, ... All those parts will be available for you, in case you need them. If you need a spare part, that we do not have in the webshop, please contact us by email, and we will get you sorted.

## **My post slightly compresses, when I am pushing on it.**

Every hydraulically locked post - no matter which brand it is from - can allow a little bit of firm movement, when you sit or push on it.

This movement can be up to 1-2mm and is absolutely normal and you won't be able to feel it during riding.

## **My remote does not return, after pushing it**

### **This is most likely due to one of the following reasons:**

1. The linkage at the bottom of the post is dirty or not properly greased/lubricated. Over some time, bikes can collect dirt and mud inside the frame from washing or riding in the dirt. This mud can get to the leverage mechanism, when having the bike upside down (for example after washing). Cleaning and re-greasing the mechanism should solve this. If you often wash your bike, using a lot of water, it is recommended to remove the seatpost after washing, so you can get rid of excessive water and mud through the open seat tube. Not only will your post benefit from this, but also your frame bearings and your bottom bracket bearings. Always give your bike some time to thoroughly dry after washing.



2. The air pressure is not correct. The usual operating air pressure of the REVIVE is around 220-250psi. Less pressure inside the air chamber, does not only mean slower return speed, but also less return pressure for the push rod, that retracts the leverage unit. Rest the post and fully extend it. Then wait a few minutes, before you pump the post to 250psi - as described in your manual always in upright position and using a shock pump with a double-step valve, to avoid air loss when detaching the pump. In rare cases the valve core (valve insert) might have gotten a little bit loose after the first couple of rides, resulting in very subtle air loss over weeks or months. Use a valve key to torque the schrader valve core to the correct 0,5Nm for proper sealing function.

### **My post returns very slow, especially right before top-out, although pressure is set correctly**

Check your seat collar. Some seat collar squeeze the seattube very unevenly, which can result in uneven deformation of the seattube and seatpost. Use the torque on your seat collar as low as possible, just so that your post does not slip inside the seattube, but in any case do not tighten with more than 5Nm.

### **My post feels a little sticky. Does it need a service?**

Your post does not necessarily need a service because of this. Sometimes it is just the small foam ring at the bottom of the seatpost inside the lower tube. This foam ring is a dirt and dust protection, that covers small holes in the bottom of the post. Those holes allow the post to breath during dropping and extending. If the foam is soaked with oil/water/grease, it may clog the holes and make the post feel sticky during extending and harder to compress, because air cannot get in and out fast enough.

That being said, too much greasing during a service (and assembly) is not always the best thing to do. If you remove the big circlip at the bottom of the post you can slide up the lower tube and you will see the small foam ring. After cleaning this ring and reassembly, your post should work as smoothly as it used to do